

PLEASE REMEMBER...Contact Your Consultant First! Your consultant should be your first contact for Mi Via participant concerns, issues, or questions.

Human Services Department / Medical Assistance Division

Functions:

- Operates the Mi Via Program for CoLTS C (formerly D&E) and Brain Injury Waiver
- Manages the Financial Management Agency/ACS contract
- Manages the Third Party Assessor/Molina contract

Long Term Services and Support Bureau

P. O. Box 2348
Santa Fe, NM 87504-2348
Toll-free 1-888-997-2583
Fax 1-505-827-7277

Tallie Tolen, Mi Via Waiver Program Staff Manager

Functions: All Mi Via issues

Phone: 505-827-3176

Email: Tallie.tolen@state.nm.us

Orlando Vasquez, Mi Via Program Manager (D&E and BI)

Functions: Fair Hearings, Consultant Issues, Molina Issues

Phone: 505-827-6264

Email: Orlando.vasquez@state.nm.us

Gina Gallardo, ACS/Financial Management Agency (FMA) Contract Manager,

Functions: ACS Issues

Phone: 505-476-7254

Email: gina.gallardo@state.nm.us

Teresa Garcia, Participant Eligibility (D&E and BI)

Functions: Consultant Agency Change forms, Medicaid Eligibility, Allocation issues

Phone: 505-476-7256

Email: Teresajo.garcia@state.nm.us

Betty Sangre, Participant Issues Resolution (D&E and BI)

Functions: Environmental Modifications (e-mods), LRI approval, Waiver Changes (Mi Via to CoLTS C waiver)

Phone: 505-476-7255

Email: Betty.sangre@state.nm.us

Department of Health / Developmental Disabilities Supports Division and Public Health Division

Functions:

- Operates the Mi Via Program for Developmental Disability (DD), Medically Fragile (MF) and AIDS Waiver Populations
- Oversees consultant agency contracts

Updated 11/15/11

Developmental Disabilities Supports Division
5301 Central NE, Suite 203
Albuquerque, NM 87108
1-800-283-5548

Pat Syme, Mi Via Program Manager (DD and MF population),
Functions: Consultant Agency Oversight, All issues for DD and MF Mi Via participants,
Phone: 505-841-5511
Email: Pat.Syme@state.nm.us

DOH/ Public Health Division
PO Box 26110
Santa Fe, NM 87502

Genevieve Rel, AIDS Waiver Coordinator
Functions: All issues for AIDS Mi Via participants
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